



Quality and Information Security Policy of Olympus Consulting

Olympus Consulting (hereinafter “OLYMPUS”) has established an internal Quality and ICT Security Management System aligned with industry best practices and in compliance with applicable regulations, directives, and standards.

At the foundation lies the Quality and Information Security Policy, which defines the processes and activities required to achieve service-quality objectives, ensure customer satisfaction, and strengthen cybersecurity.

OLYMPUS's mission is to provide cybersecurity services tailored to each client's specific needs.

This policy applies to all OLYMPUS employees, collaborators, consultants, and suppliers, and covers every information system, service, network, mobile device, cloud environment, and all company-managed data.

Customer and Stakeholder Focus

OLYMPUS is committed to understanding client needs and plans its activities to meet them fully. It likewise operates in compliance with market requirements, the laws and regulations of the countries in which it operates, and the expectations of all stakeholders involved in critical processes.

Process Approach

OLYMPUS identifies its organizational activities as processes to be planned, monitored, and continually improved, allocating resources effectively for their execution. Each process is managed so that objectives, expected results, related responsibilities, and resources are clearly defined.

Leadership

OLYMPUS assumes responsibility for the effectiveness of its Quality and Security Management System, providing all necessary resources and ensuring that planned objectives align with the company's context and strategic direction. The company communicates the importance of the QMS and actively involves all stakeholders, coordinating and supporting them.

Risk and Opportunity Assessment

OLYMPUS plans its processes and delivers its services with a risk-based thinking (RBT) approach, implementing appropriate actions to assess and address process-related risks while seizing and reinforcing identified opportunities. A culture of proactive risk management is promoted at every level.

Personnel and Stakeholder Engagement

OLYMPUS recognizes that engaging its workforce and stakeholders—and encouraging the active participation of all collaborators—is strategically essential. The company fosters internal professional development and carefully selects external partnerships to ensure skilled and motivated human resources.

Continuous Improvement

OLYMPUS pursues the ongoing enhancement of its Quality and Security Management System. Management provides the necessary resources and sets measurable objectives, periodically reviewing them to evaluate medium-term improvements and benefits arising from the Quality Management System.

The company's Quality and Security Management System is certified to ISO 9001 for service quality and ISO/IEC 27001 for information security.

Protection of ICT Resources and Delivered Services

OLYMPOS implements technical and organizational measures to safeguard the confidentiality, integrity, and availability of information handled directly or on behalf of clients, in compliance with international regulations and standards (GDPR, NIS2, ISO/IEC 27001).

The company prevents, detects, and responds to cyber threats (incident and crisis management) through analysis of (i) communication flows, (ii) behavioral indicators, and (iii) external information sources.

It applies the principles of Zero Trust, Least Privilege, Defense in Depth, and Security by Design within its operations.

Business Continuity

OLYMPOS has defined and implemented a Business Continuity Plan to ensure uninterrupted client services even in adverse scenarios affecting technology, premises, or personnel.

Organizational Measures

Recognizing the importance of human resources in achieving service-quality and business objectives, OLYMPOS has established:

- Ongoing security training for all staff
- Secure onboarding/offboarding procedures
- Incident-response and communication plans
- Regular internal and external audits and controls

Certifications

OLYMPOS is certified to ISO/IEC 27001 and ISO 9001 and undergoes annual external audits to verify the effectiveness of its implemented security and quality management systems, as well as periodic inspections by the certification body.